



COVID-19 positive 'next steps' - For school community members

Below are the recommended 'next steps' of reporting a COVID-19 positive case in an educational setting as directed by the Department of Health:

If your child returns a positive result, your child has COVID-19. You must:

- quarantine your child for seven days
- advise the school about the positive result

Your child must stay home until their symptoms have resolved and they are well.
Everyone in your household is a close contact and must isolate for 7 days.

Reporting your child's positive test

- If your child was at school when they were infectious you need to report the positive case through the [Student COVID-19 Test Portal](#) (please create an account if you have not already done so) and notify the school via email (cranbourne.south.ps@education.vic.gov.au) or by phone.
- You must also report your child's positive test to the Department of Health via the [COVID-19 Positive Rapid Antigen Test Self-Reporting Form](#) or call centre on 1800 675 398.

Further information for languages other than English

- For school information in languages other than English, call TIS National on **131 450**.
- For translated written information about COVID-19, please visit: [Translated information about COVID-19 | Coronavirus Victoria](#).
- Please ask them to call the DET COVID-19 hotline on **1800 338 663** and they will help interpret.
- For health advice in languages other than English, visit www.coronavirus.vic.gov.au/translated-information-about-coronavirus-covid-19

Financial support available to people affected by COVID-19, for more information, visit:

- [Financial and other support for COVID-19 | Coronavirus Victoria](#)
- [If you need a payment during coronavirus \(COVID-19\) - Getting help during coronavirus \(COVID-19\) - Services Australia](#)

General advice and support: For general advice and support please call the Department of Education and Training COVID-19 hotline on **1800 338 663**.

You can also contact the school on 97822999 or cranbourne.south.ps@education.vic.gov.au

Advice and further resources about what to do if you test positive to COVID-19, or you have been told you are a contact, are at: [Your COVID Checklist | Coronavirus Victoria, or call the 24/7 Coronavirus hotline on: 1800 675 398](#)

Yours sincerely,

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